

CUSTOMER PORTAL

Welcome to the Aggregate Industries Customer Portal. All information viewed within the portal is 'real time' so when viewing account balances and order info, the screens that you are seeing is as up to date as the screens within the offices of our weighbridges, dispatch and accounts teams. Hopefully you should have all the information you need right at your finger tips. We hope you find it useful.

The following few pages will give you a quick overview and help you navigate round the portal.

Home Page

Customer Portal

Log Off | RBQ's

Homepage | Credit Information | Order Summary | Enquiry Management | Invoice Search | Quotes/Contracts | Contact Us | PODs | Request Help

Aggregate Industries Customer Portal

Welcome back: Gavin Kite
Aggregate Industries UK Ltd (Contracting)
Customer number: 157914
ParentID: 157914

Credit Information
Current bal, amount outstanding, past and present information.

Order Summary
Status of current orders. Check here to see what your total information - what time is left and from what site.

Enquiry Management
List any outstanding queries that you may have.

Invoice Search
Shows all outstanding invoices and allows you to report and email to your designated email address.

Quote / Contract Search
Search for Quotes and Contracts.

PODs
Search for specific Proof of Deliveries.

Help
To be used if you have any difficulties using the Customer Portal.

From here you can select what you would like to look at from either the large buttons in the centre of the page or from the blue navigation bar at the top

Credit Information

Homepage | Credit Information | Order Summary | Enquiry Management | Invoice Search | Quotes/Contracts | Contact Us | PODs | Request Help

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Month Ending	Open Amount	Amount Queried
31/10/2008	-72,706.22	1,920.00
30/09/2008	234,891.32	1,237.94
31/08/2008	11,713.25	0.00
31/07/2008	1,077.60	0.00

Unallocated Cash: -3,525.80
Amount Due: 174,973.95
Open Order Amount: 48,991.03
Total Exposure: 223,954.98
Credit Limit: 999,999,999.00
Over Credit Limit: N/A

The credit info screen gives a breakdown of what is outstanding on your account and is broken down into calendar months in the open amount column. The amount queried shows how much is logged in query in that month.

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Unallocated Cash- This shows any orders which have been input on our system which have not yet been delivered and are consuming credit” as some of our orders are input several months prior to the delivery.

Amount Due - This is a summarised total of the outstanding invoices

Open order amount- This shows any orders due out in the next few days that are consuming credit.

Total Exposure is amount due + open order amount.

Credit limit- Credit limit set by credit control

Order Summary

Order Number	Delivery Instn	Estimated On Site	Status	Works	Site Location	Address Line 1	Customer PO No.	Product	Product Description	Order Qty	Loading Qty	Dispatched Qty	Outlet Qty
7284029	Y	16/10/2008	Pending Approval	Purified (RO)	Tisbury	Cemex Yard	25610336	88X ENC	C3240 20mm Agg	500	500	500	500
7284402	Y	16/10/2008	Pending Approval	Repal	Widewall	45539 - RAFF HILDENHALL	45539	EN4300204	EN 12620PDR602	407M	07M	41.527M	-1.527M
7284502	Y	16/10/2008	Pending Approval	Repal	Stake on Trent	POUND GARDENS	40373	EN4210044	04 Conc. SW Sand HP	107M	07M	9.887M	0.127M
7284611	Y	16/10/2008	Pending Approval	Commercial	Waterbury	OUT OF HOURS	22001	1920A	AC 25 PDM 6m 4000 dia HS RN 13100-1	1707M	07M	1127M	587M

This screen allows you to search for your orders. You are able to search by:-

Aggregate Industries order number

Your purchase order number

Date (to and from dates are default to today and a week prior but these can be overtyped or selected from the calendar)

All Loads

Collected Loads

Delivered

Note that if there is a Y in the delivery instructions column, this means that delivery instruction are attached to the order and can be viewed by clicking on the 'Y'

To drill down further to view the actual loads that make up the order, click on the order number.

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Order Details

Order Details

Welcome back: Gavin Kite
Aggregate Industries UK Ltd (Contracting)
Customer number: 157914
ParentID: 157914

Order Number: 7290828
Contract Number: 095794
Site Location: Tilbury
Site Contact: Tom Cussey: 07738154285
Customer: 157914
Customer: AGGREGATE INDUSTRIES UK LTD
Customer: Gannan Yard
Customer: Tilbury Plot

Vehicle Reg	Branch / Plant	Actual Ship Date	Actual Ship Time	Load Line Quantity	Conveyance Note	Status
SF529HV	Pu/Reel Base REIX Proin	16/10/2008	10:21	8.00	2008252	Dispatched

Order Line Qty: 0.00 Load Qty: 0.00 Dispatched Qty: 0.00 O/S Qty: 0.00

BACK

On the order details screen you will see the status of the order.
Pending- The order has been created. Haulier yet to arrive to load
Loading- Haulier has arrived and is on site being loaded
Dispatched- The load is on its way

When the load is dispatched, the actual ship date, actual ship time, load line quantity & conveyance note number will all update to the true values. You will need to click refresh on your web browser to keep updating your screen.

You will notice that the conveyance note number is a hyperlink. If clicked, this will display a signed POD. There is normally a lead time of 10 days for all POD's.

Invoice Search

Invoice Search

Welcome back: Gavin Kite
Aggregate Industries UK Ltd (Contracting)
Customer number: 157914
ParentID: 157914

Invoice/Credit No: [input]
From Date: 21/10/2008
To Date: 16/10/2008
All Invoices/Credits
Open Invoices/Credits
Closed Invoices/Credits

SEARCH

Please click on the link opposite to email the selected invoices. [Click here](#) to view these results in full screen mode. [Click here](#) to email the selected invoices / Credit memos.

Open / Closed	Invoice / Credit Note Number	Document Type	Purchase Order Number	Invoice Under Query	Invoice Date	Days Past Due	Open Amount	Closed Amount	Business Unit	Business Unit Description	Email Request?
Open	165027	Credit Memo	609462	Y	09/10/2008	12	-22.88	-22.88	1660721	Onyone Asphalt Road Deal	<input type="checkbox"/>
Open	165042	Credit Memo	Stumpy Post	Y	03/10/2008	12	-8,475.91	-8,475.91	1660251	Miscroft Arman Asphalt Proin	<input type="checkbox"/>
Open	161317	Credit Memo	4037760W/CCP27987	N	06/10/2008	9	-405.00	-405.00	2402040	Chasde Base REIX Proin	<input type="checkbox"/>
Open	161712	Credit Memo	582135	N	08/10/2008	7	-1,672.00	-1,672.00	1610050	FT Cravilly Asphalt Proin	<input type="checkbox"/>
Open	161716	Credit Memo	A35 Dobwalls	Y	06/10/2008	7	-23,757.75	-23,757.75	1660551	Miscroft Arman Asphalt Proin	<input type="checkbox"/>
Open	161717	Credit Memo	Rebate	Y	06/10/2008	7	-175,625.27	-175,625.27	1660551	Miscroft Arman Asphalt Proin	<input type="checkbox"/>

Invoice search lets you see all invoices, credits and payments on your account. By ticking the box on the right hand side of the screen against each invoice, you are able to obtain reprints of the selected document direct to your mail box.

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Enquiry Management

Home | Credit Information | Order Summary | **Enquiry Management** | Invoice Search | Quotes/Contracts | Contact Us | PODs | Request Help

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Welcome back: Gavin Kite
South West Highways Limitec
Customer number:161306
ParentID:161306

Call Number	Call Contact Name	Call Title	Secondary Code	Tertiary Code	Call Owner Name	Call Opened Date	Total Number of Invoices / Credits	Total Value of Invoices / Credits
213763	South West Highways Limited	Price query	Price Query / Error		FOSTER ASHLEY (100374)	21/01/2009	5	0.00

Customers are able to view any outstanding queries that they may have with us via Enquiry management. This is a fairly easy screen to use and is simply to illustrate how many queries you have outstanding and how long that they have been open for.

Quotes and Contracts

Home | Credit Information | Order Summary | Enquiry Management | Invoice Search | **Quotes/Contracts** | Contact Us | PODs | Request Help

Welcome back: Gavin Kite
Aggregate Industries UK Ltd (Contracting
Customer number:157914
ParentID:157914)

Quotes / Contracts

Quote/Contract No: From Date: 17/10/2008 To Date: 24/10/2008
Customer Order No:
Plant: All Plants

Please click on the link opposite to email the selected contract(s) / quote(s). [Click here](#) to view these results in full screen mode
[Click here](#) to email the selected contract(s) / quote(s).

Quote/Contract No	Type	Customer Order No	Project Title	Site Location	Proximity	Customer Ref	Start Date	End Date	Reprint Email
235315 (P)	Quote		DATA CENTRE - GLOUCESTER	Gloucester	the principal town		23/10/2008	31/12/2008	
1090182	Contract SAM		RAF LAKENHEATH - SUFFOLK	Lakenheath	10 miles ESE of Littleport	SAM	20/10/2008	20/10/2009	<input type="checkbox"/>
1090288	Contract 40320/KH/CCP29609	BARDON CONSTRUCTION - SJ		Stoke on Trent	the principal town	40320/KH/CCP29609	20/10/2008	20/10/2009	<input type="checkbox"/>
1090495	Contract 45069/AG/CCP28804	MOLESWORTH RAF BASE		Molesworth	5 miles ESE of Thrapston	45069/AG/CCP28804	20/10/2008	10/10/2009	<input type="checkbox"/>
1091707	Contract EXS7142	XIV - BRIDGEWATER		XIV - Bridgewater	AI - Ex Works Point	EXS7142	21/10/2008	21/10/2009	<input type="checkbox"/>
1092733 (P)	Contract NF10436		SHORTSEA TERMINAL - TLBURY DOCKS	Tilbury	the principal town	NF10436	22/10/2008	22/10/2009	

You are able to search for any quotes or contracts on your account by:-

The quote or contract number (if you know it)

Your purchase order reference

Selecting the Aggregate Industries plant (from the drop down list)

By date.

You are able to obtain any reprints by ticking the box at the right against the required document. This will then be sent to your default email address.

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Any quotes or contracts that are greyed out and marked with a (P) are newly created and are pending authorisation. Reprints cannot be request where the quote / contract is pending.

To view the product / detail lines, click on the quote or contract number to drill down. Note that prices are not displayed. If you wish to see prices, you will need to request a reprint via the tick box as previously described.

Proof of Deliveries

Welcome back: Gavin Kite
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Enter a full POD/Conveyance number, or the first few digits of a POD/Conveyance number below, and select from the dropdown list

Select your POD number from the dropdown list

212

21202227

SEARCH REQUEST

Results
Your search results for: 21202227

- [Click here to view larger size and print the POD](#)
- [Click here to email the POD image to yourself](#)

If you cannot see enough detail within the image on the right you can use the links above to either print, view or email the full size POD.

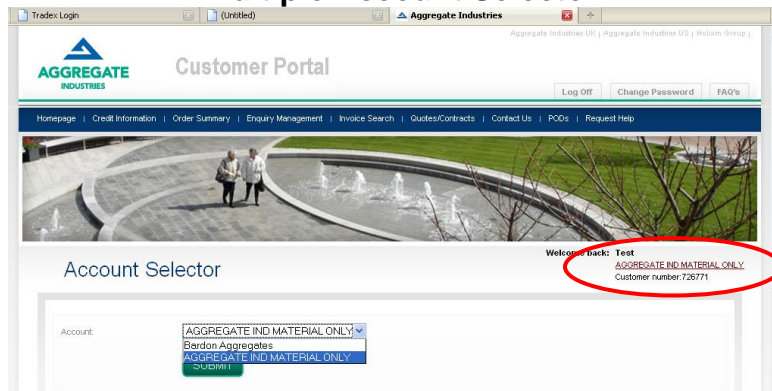
The email facility will email the POD note to the registered account user for this account; you are unable to edit the recipient email address.

Proof of deliveries can be reprinted or emailed from this screen. To search for a POD, simply enter your POD number (this the conveyance note number on your invoice). Once the search has brought the POD, you are able to either enlarge and print via your web browser or select the email option to have it sent to your email address as an attachment.

Please note that there is normally a lead time of approximately 10 days for POD's to appear.

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Multiple Account Selector



You can be set up to access more than one account using the same login. To do this click on your account name, and select the account you want to view from the drop down list.

Help & Support

For any support requests relating to the customer portal either use the request help tab or call our dedicated helpline on 01530 512120. To contact us via email (for customer portal related queries or problems) our email address is edi@aggregate.com.

We also offer a demonstration service where an Aggregate Industries trainer can be booked free of charge to come and train you on the Customer Portal. Please call the above number to arrange a visit. Demo's typically take 30 minutes.